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## REMARKS

The specification has been amended to provide serial numbers of related inventions. Claims 24 - 25, 30 - 31, 38, 48, 64, 66, 70, 83, and 88 have been amended. Claims 1 - 23, 26 -29, 32 - 37, 39 - 47, 49 - 63, 65, 67 - 69, 71 - 82, and 84 - 87 have been cancelled from the application (and their subject matter is being separately pursued in a continuation application). Claims 89 - 91 have been added. No new matter has been introduced with these amendments or added claims, which are supported in the specification as originally filed. Claims 24 - 25, 30 -31, 38, 48, 64, 66, 70, 83, and 88 - 91 are now in the application.

Paragraph 2 of the Office Action dated March 31, 2003 (hereinafter, "the Office Action") states that Claims 1 - 23, 28 - 29, 32 - 37, 39 - 47, 49 - 62, 65, 67 - 69, 71 - 82, and 84 - 87 are rejected under 35 U.S.C. §102(a) as being anticipated by Goldberg et al. (U. S. Patent 6,125,175). These claims have been cancelled from the application, as stated above, therefore rendering the rejection moot.

Paragraph 3 of the Office Action states that Claims 24 - 27, 30 - 31, 38, 48, 64, 66, 70, 83, and 88 are objected to as being dependent upon a rejected base claim, but would be allowable if rewritten in independent form including all of the limitations of the base claims and any intervening claims. This has been done with the amendments made herein, with the following changes:

(I) the subject matter from Claims 25, 26, and 27 has been combined into currentlyamended Claim 27, along with the limitations of their dependent Claims 12, 18, and 19

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(introducing the term "system", and defining this term as one of: the "telephone or telephone system" of Claims 12 and 25; the "apparatus" of Claims 18 and 26; and the "telephone company system" of Claims 19 and 27); and

(2) a phrase "that are available on an apparatus" has been added to currently-amended Claim 64, to provide antecedent basis for the term "the apparatus".

Added Claim 89 is a computer program product claim having limitations analogous to method Claim 24; added Claim 90 is a system claim having limitations analogous to method Claim 31; and added Claim 91 is a computer program product claim having limitations analogous to method Claim 38. Thus, it can be seen that no new matter has been introduced.

Accordingly, Applicants respectfully submit that the claims as currently presented are allowable, and the Examiner is respectfully requested to withdraw the objection and rejection and to promptly pass the remaining claims to issuance.

Respectfully submitted,

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